Additional Services You Can Book:

Customize your service contract to meet your operational needs.

- **SPARE PARTS INVENTORY**
  Review of stock level & plan for future needs
- **REMOTE SERVICE**
  VPN support, including a free 15-minute initial assessment
- **TROUBLESHOOTING**
  Technical support as needed
- **CALIBRATION PREPARATION**
  Professional preparation
- **TRAINING**
  Operator training & instruction as agreed
- **SAFETY CHECK**
  Machines & Ex-p devices

Additional services can be added depending on the selected service contract, technical feasibility, and the individually agreed scope of services.

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FEOD-ervice-en-4526, Printed in Germany
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Feige FILLING
A HAVER & BOECKER BRAND

SERVICE THAT THINKS AHEAD

EQUIPMENT AVAILABILITY IS
NO COINCIDENCE.



MAXIMUM EQUIPMENT AVAILABILITY

Planned maintenance. Greater operational reliability. FEIGE FILLING Service tailored to your production needs.

Your filling equipment needs to perform whenever production demands it.

With FEIGE service contracts, you lay the foundation for predictable maintenance, transparent equipment assessments, and reliable service planning. Choose the service level that best suits your equipment and your availability requirements.

Your service concept. Tailored to your equipment.



WHICH SERVICE LEVEL IS THE BEST MATCH FOR YOUR PRODUCTION?

From scheduled maintenance to the targeted protection of production-critical plants

Feige FILLING
A HAVER & BOECKER BRAND

01 SELECT YOUR SERVICE LEVEL

ESSENTIAL
Planning certainty

The reliable entry

1× maintenance/year

- ✓ Technical visual and functional inspection
- ✓ Condition and maintenance report
- ✓ Specific recommendations for action
- ✓ Assessment of wear and spare parts requirements
- ✓ Personal debriefing
- ✓ Spare parts package 1

Perfect for
Single machines and simpler plants

ADVANCED
Operational reliability

Increased planning certainty for running operation.

2× maintenance/year

Everything included in the Essential package, plus:

- ✓ Extended condition assessment
- ✓ Planning and prioritizing of necessary wear parts
- ✓ Annual overview of technical risks
- ✓ Coordinated service planning
- ✓ 4 hours of overtime per year included

Perfect for
Regularly used production plants

PERFORMANCE
Operational reliability

Increased planning certainty for running operation

2× maintenance/year + 1× inspection/year

Everything included in the Advanced package, plus:

- ✓ Comprehensive risk and availability assessment
- ✓ Prioritized action plan
- ✓ Prioritized technical work
- ✓ Lifecycle and obsolescence recommendations
- ✓ Annual review
- ✓ 3 hours of overtime included with each maintenance visit

Perfect for
Production-critical plants and lines

INDIVIDUAL
Flexibility

Your customized service package

Individual selection

- ✓ Maintenance, inspections and service missions as required
- ✓ Number of appointments freely selectable
- ✓ Scope of service
- ✓ Spare parts packages and optional services
- ✓ Documentation and reviews as agreed
- ✓ Response times as separately agreed

Perfect for
Complex systems, bespoke solutions and special requirements

02 ADD SPARE PARTS INVENTORY

SPARE PARTS PACKAGE 1
Basic

1 year
Wear parts / 1-year parts at every maintenance visit

Your benefits

- ✓ Ensures predictable availability of key wear parts
- ✓ Reduces the risk of unplanned downtime

SPARE PARTS PACKAGE 2
Extended

2 years
Package 1 annually + defined 2-year parts every 2 years

Your benefits

- ✓ Ensures predictable availability of key wear parts
- ✓ Reduces the risk of unplanned downtime

SPARE PARTS PACKAGE 3
Comprehensive

3 years
Package 1 annually + defined 2-years and 3-years parts

Your benefits

- ✓ Maximum spare parts inventory
- ✓ Maximale Flexibilität

INDIVIDUAL
By agreement

Parts, quantities and replacement cycles according to machine requirements

Your benefits

- ✓ Exakt abgestimmt auf Ihre Anlage
- ✓ Maximale Flexibilität