

SERVICE - REFERENCES



Feige Filling GmbH
Rögen 6a, Gewerbegebiet West
23843 Bad Oldesloe, Germany
Tel: +49 4531 8909-0
Fax: +49 4531 87296
E-Mail: info@feige.com
www.feige.com

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SERVICE CENTER

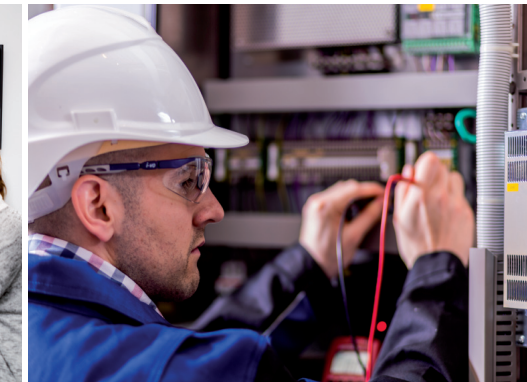


OUR SERVICE
YOUR EFFICIENCY

FEIGE FILLING



FEIGE FILLING – SERVICE CENTER



After having purchased a Feige machine you can make use of our various after sales service opportunities. Our friendly service team is available around the clock. We take care of your specific demands and together with you we will find appropriate solutions. This will ensure maximum equipment availability and high reliability and accuracy. The production capacity is kept at the highest level.

■ Hotline 24/7

Our free service hotline is at your disposal around the clock.

■ Teleservice

Teleservice enables us to have access to your control system via modem-to-modem or internet connection. We can locate irregularities and take appropriate measures for rectification.

■ Spare parts service

Feige guarantees long-term and optimum supply of all required spare and wear parts for your equipment.

■ Equipment inspection

After the equipment inspection you will have detailed information on the actual state of your equipment. Our programme includes:

- Sight check of all relevant parts and components with assessment and identification of faults
- Functional test with assessment
- Inspection protocol

■ Equipment maintenance

The Feige maintenance service guarantees the optimum state of your equipment. Our programme includes:

- Inspection
- Replacement of parts as per agreement
- Lubrication and adjustment
- Drawing up of maintenance protocol

■ Service contract

A service contract will be drawn up meeting exactly your demands.

Your advantage: Reduced hourly rates!

■ Equipment check

Depending on the field of application, some checks must be carried out or must be repeated during operation. Ask for our support!

■ Calibration

We are the first certified company in Europe to perform the EC verification for automatic and non automatic weigh scales. Benefit from our knowledge: We can be available for assistance during the preparation or even for the calibration as per dedicated national regulations.

■ Training

Regular training of your operating and maintenance personnel guarantees a high level of efficiency of your equipment. We offer certified training in our works or directly at your equipment.

■ Equipment optimisation

Your equipment should be adjusted to new fields of application? We will provide you with the appropriate concept to fulfil your new requirements, such as:

- Revamping to latest design
- Revamping to new application
- Extension
- Optimisation of output
- Optimisation of availability

Our well experienced team would be glad to work out a solution with you that perfectly fits your requirements!

24/7

24 hours hotline
Phone: +49 (0) 4531 - 8909-222
E-Mail: hotline@feige.com